



RESORT POLICIES

In order to manage expectations, please read this before making reservations. If you have any questions please feel free to contact us, [Click Here](#).

BOOKING

RESERVATIONS

Deposits: A deposit of 50% is required to secure your booking. Deposit payments can be paid through our online booking site by credit or bank card or you can contact the lodge directly and we will send an invoice that you may pay by credit card, bank card or e-transfer. No reservation is secured until a deposit is received.

Minimum Stay: Bookings require a two night minimum stay on weekends and select holidays and long weekends may be subject to a 3 night minimum.

Cancellation: The deposit shall be subject to a refund minus a nominal processing fee (that we must pay to the credit card company) for any reason if canceled 21 days prior to check in date.

Group Bookings: Please contact us for more details on the deposit pricing for large group bookings, and to inquire about entire site rental options.

Stag and Bachelor Parties: We may have special requirement for bookings such as Stags, Stagettes, Bachelor or Bachelorette parties. If this is your type of booking please contact us ahead of time.

CHECK-IN / CHECK-OUT

CHECK-IN - Is Required

CHECK IN: 3:00 pm CHECK OUT: 12:00 pm

We ask that all guests & guest visitors check in at the lodge upon arrival.

A credit card must be provided at check-in if not done so at time of deposit payment.

A Boat Safety Waiver is required if you are renting a boat.

Please be considerate & observe check out times - we will likely have other guests arriving & we depend on that timing so we have appropriate time to prepare the cabin for the arrival of the next guest.

No Show: If you do not check in for your booking you will be charged a no show fee for the remaining amount owing on your reservation. If you are unable to make your reservation, please contact us as soon as you know.

DAMAGED / REMOVED ITEMS

Items from the resort, its cabins, campsites, boats, grounds or other property, found to be damaged by guests or their visitors, will be repaired and/or replaced and charged to the guest's credit card of file for the booking.

CABIN – Garbage & Cleanliness

We are an off-grid lodge located remotely. We have limited ability to dispose of waste and we take composting and recycling seriously! If you would like Wendego Lodge to look after your garbage for you, our charge is \$5 per bag. No charge for bags of empties!! We do not allow any compressed gas cylinders of any kind as well as batteries & lighters, we ask that you please take those with you.

We ask that you leave the cabin as you found it. Please tidy up including sweeping, dishes and wiping counters upon checking out. Charges may apply if cabins are left unkept and garbage is left behind.

In the event your rustic cabin is not returned to the same condition found at check-in, your card will be charged at from \$50 to \$300+ depending on the severity, for housekeeping/maintenance to clean/fix.

GENERAL CABIN

CABIN -Occupancy

All cabins comfortably sleep 4 adults; no more than 6 people are allowed per cabin.

Cabin pricing include for double occupancy with children 12 and under free.

GENERATORS

We allow generators at certain times a day so as not to disrupt the tranquility of the lake for other campers. Please let us know if you will be bringing a generator.

If you need one for medical/other reasons please inquire or have a device that needs charging, we are happy to accommodate charging at the lodge.

GENERAL SITE

QUIET HOURS

- Quiet hours are in effect from 10:00 pm to 8:00 am.
- Please allow everyone to enjoy the peace & tranquility of the area, by avoiding excessive noise at any time of the day.

WASHROOM FACILITIES – Cabin Guests:

- In the summer there is a centrally located wash house (open June to Sep, pending weather).
- All year, flush toilets and hot showers are located in the main lodge. Washrooms in main lodge are accessible 24 hours a day.
- Do not put non-septic friendly items down the toilet (anything but toilet paper).
- Toilet paper is the ONLY septic friendly item.

SMOKING

Do not throw smoke butts on the ground. Ashtrays can be provided if requested.

PET POLICY

As new owners, we are trying a friendly-pet-friendly policy at Wendego Lodge. We ask that you abide by standard pet requests and:

- Only bring socialized, friendly dogs to the resort
- Pick up after your pet immediately
- Do not allow pets on the bed or furniture
- Do not permit your pet to impinge on the enjoyment of other campers

Please Note: We have 2 1/2 dogs on the resort (one is a chihuahua).

WATER

- Please see our boil advisory on drinking water.
- Washing cars, boats, RVs or filling RV holding tanks along with large water containers is strictly prohibited.

FIRE WOOD

- Fire wood is supplied for the cabins and the outdoor pit.
- Guests must split and transport to cabin. Axes are not supplied.
- Any wood that is in a wood shed or under cover is to only be used in the cabins.
- When using the outdoor/community fire pits, use the supplied wood that is stacked outside.

SLING SHOTS, FIREARMS, BOW & ARROWS

The following (including but not limited to), must be pre-arranged at time of booking to be brought and/or used by guests on the property or off property, no exceptions.

This includes:

- Firearms (Including Pellet Guns)
- Sling Shots
- Air Soft
- Bow & Arrow
- Paintball

Certain exception are made if booking for hunting purposes. Please let us know at time of booking.

MOTOR VEHICLES

VEHICLES

- One (1) vehicle per cabin is included in cabin pricing. There is a fee for extra vehicles.
- Extra vehicles and trailers may be parked in designated parking.
- Please do not drive on any grass unless instructed to.

PARKING

- All vehicles MUST be parked in designated parking areas and not on roadways, septic field, grass, and treed areas.
- If you are un-sure of where to park, do not guess. Please come and ask.
- If you cannot find parking, please see staff at the lodge and we will gladly assist you.
- All vehicles shall stay off the grass at all times, unless otherwise instructed.

ORV's (Off Road Vehicles)

At Wendego we are surrounded by thousands of acres of crown land and have many trails for off-road enjoyment. ORV's are permitted but we ask that all driving is off-site on adjacent trails.

- All OHV's shall be insured and the sole responsibility of the owner.
- No driving under the influence of drugs or alcohol.

Summer Driving

Driving up the mountain in the summer months is beautiful, starting in the grass lands of Kamloops and ascending to 4600' sub-alpine, provides a wide array of scenery.

- We are located on Forest Service Roads (FSR) and we do recommend vehicle types such as mid-sized SUV's or larger.
- Please travel prepared as condition can change quickly in the summer months.
- Take it slow as the road is not paved and has pot holes and cross ditches. Enjoy the slow drive and take it all in.

Winter Driving

In the off-season, Wendego Lodge maintains the road in and out of the lodge for guests and visitors of the lodge. The road is a full snow/Ice road, if travelling up this direction, please travel prepared and use caution.

All travel up here is at your own risk. Guests and visitors should be prepared to drive through snow (weather can and does change quickly). We plow when the snow on top of the road gets to a depth of approx. 10" - 12".

- We advise all people traveling up here to be familiar with winter driving conditions at high elevations, travel prepared with a set of tire chains (and know how to use them), shovel and any other preparedness gear.
- It is recommended to call the lodge and leave a voicemail with the time you are heading up the mountain and your intended route, please print directions as you will lose cell reception shortly after leaving Kamloops.
- More information may be found on our site; additionally you can contact the lodge for more information.

FIRE & WILDLIFE

CAMPFIRE

UPDATE: THERE IS A PROVINCE-WIDE CAMPFIRE BAN IN EFFECT FROM JULY 12, 2024 UNTIL FURTHER NOTICE

- We are not protected by a fire department and a spark or tossed butt can light the forest on fire immediately. YOU ARE RESPONSIBLE FOR KEEPING YOUR CAMPFIRE UNDER CONTROL.
- ******If you light a fire, there is ZERO tolerance for leaving the fire unattended. Stay with it at all times******
- Campfires are NOT permitted at cabins. If you want a campfire, you may use the provided community fire pit.
- Campfires are permitted only in the community fire pit.
- DO NOT relocate any fire pit.
- Fires must be small enough to fit inside the fire pit and no more than 1 foot (12") in height over the top of the rim.

- Firewood is available. Guests must split.
- Do not put cans, bottles, plastic, food or rocks in fire pit.
- Do not start campfires with gasoline or camping fuel.
- Keep flammable materials away from campfires.
- NEVER leave your campfire unattended.
- Be sure your fire is completely extinguished before leaving the site or turning in.
- If a fire ban is in effect – NO wood burning campfires will be permitted. We will post campfire ban notices or you can check with management.
- WENDEGO LODGE reserves the right to put a site fire ban on without notice.
- **Portable propane fire pits are allowed, and may only be use as directed. Please inquire.**

FIRE PREVENTION

- Use of fireworks or other explosives are prohibited on resort property, without the explicit permission of Management.
- Barbecues are permitted but must not be left unattended.
- If you use briquettes, DO NOT put your BBQ on the wood deck.
- **Do not throw smoke butts on the ground. ZERO Tolerance.**

BEARS & WILDLIFE

Avoid potential problems with bears (and other wildlife); never feed or approach bears.

If you see a bear, wolf or cat (Mountain Lion), please notify Management or Staff.

Keep your cabin doors closed; use the garbage containers provided and maintain a clean cabin exterior.

Do not store food outside. Food MUST be kept in a lockable container or preferably inside.

If food is accessible wild life will eat it.

ENVIRONMENT

To protect the natural beauty of the area, please do not remove or destroy any plants, fossils or rocks.

Prevent pollution. Keep garbage, litter and foreign substances out of lakes, streams, and other water ways.

BOATING & FISHING

BOAT RENTALS

- Boats may ONLY be rented with a credit card
- You must complete a Rental Boat Safety Checklist. The Resort's Rental Agreement form must be signed.

- Safety kits, oars and gas for motor boats are supplied; we have personal flotation devices (PFDs) but we recommend bringing your own.

You are responsible for any damage incurred to the rented equipment (boat & motor), and any other damage done, with the rented equipment.

BOATING CAUTION

The lake contains rocks just below or at the surface and possibly stumps or snags.

They may not be easily visible. Boating is hazardous near such objects. Use extreme caution at all times.

While you are operating the boat you are responsible for the safe operation of that boat and all personnel in it. Alcohol and drugs should not to be used or consumed before or while operating any boats or motorized equipment.

FISHING LICENSES

- If 16 years and older you must carry a BC Fresh Water Sport Fishing License. Prices vary by age and residency.
- The Government no longer issues paper licenses that we can sell at the lodge.
- You may buy them on-line at [BC Freshwater Angler Licence](#) or select retailers. We may be able to help you obtain one in the office.

ADDITIONAL FEES

GENERAL

Additional Cabin Occupancy: \$15.00/Night/Person

Pet Fee: \$35 per pet per stay

Garbage: \$5.00/Day

Extra Vehicle: \$15.00/Day

Snow machines (KSA Trails Day Pass): \$25.00/Machine/Day/Cash Only

Off-Season Cabin Warm-Up Package: \$20.00/Cabin. Optional \$5.00 Stoke Up (recommended).

DAY USE

9:00am – 10:00pm

Per Day Use: 20.00/day (for two people and includes use of showers and bathrooms)

Small Utility Trailer: \$10.00/Day

Fishing Boat Launch: \$10.00/Boat

Dock Fee: \$20.00/Day/Boat

Snow machines (KSA Trails Day Pass): \$25.00/Machine/Day/Cash Only