



*"DISCONNECT TO RECONNECT"*

## **RESORT POLICIES**

Please read this before making reservations.

We would like everyone to be aware of the policies in place for Wendego Lodge.

If you have any questions please feel free to contact us, [Click Here](#).

## **BOOKING**

### **RESERVATIONS**

A deposit is required to secure your booking.

Deposit payments must be made via emailed invoice, or in person at the lodge.

We will require a credit card be saved prior to check-in.

### **DEPOSITS**

On-season & Off-season, bookings require a two night minimum stay.

Select holidays and long weekends may be subject to a 3 night minimum.

#### **Bookings With 1 or 2 Cabins**

Require a deposit of \$75.00 CDN/Night/Cabin

If a boat is included, additional deposit of 30.00 CDN/Day/Boat

Cancellation: The deposit shall be subject to a refund for any reason if canceled 21 days prior to check in date

#### **Bookings With 3+ Cabins**

Require a deposit of \$85.00 CDN/Night/Cabin

If a boat is included, additional deposit of 40.00 CDN/Day/Boat

Cancellation: The deposit shall be subject to a refund for any reason if canceled 30 days prior to check in

Please contact us for more details on the deposit pricing for large group bookings, and to inquire about entire site rental options.

Please Note: We may have special requirement for bookings such as Stags, Stagettes, Bachelor or Bachelorette parties. If this is your type of booking please contact us ahead of time. If we are not informed of this type of gathering prior to booking/check in, you may be asked to leave & no refund will be issued.

## **CHECK-IN / CHECK-OUT**

### **CHECK-IN - Is Required**

All guests & guest visitors must be sure to check in at the lodge, upon arrival.

A credit card must be provided at check-in if not done so at time of deposit payment.

If renting a boat, our "Rental Boat Safety Check List" must be completed.

Guests are responsible for their visitors and their actions.

CHECK IN: 3:00 pm

CHECK OUT: 12:00 pm.

Please be considerate & observe check out times - we will likely have other guests arriving & we depend on that timing so we have appropriate time to prepare the cabin for the arrival of the next guest.

No Show: If you do not check in for your booking you will be charged a no show fee for the remaining amount owing on your reservation. If you are unable to make your reservation please contact us as soon as you know.

### **DAMAGED / REMOVED ITEMS**

Items from the Resort, its cabins, campsites, boats, grounds or other property, found to be damaged by guests or their visitors, will be repaired and/or replaced and charged to the guest's credit card of file for the booking.

### **CABIN - Cleanliness**

We have a "leave it as you found it" policy, we ask you to leave it as you found it at time of check in.

Please tidy up before leaving examples including but not limited to sweeping, dishes and wiping counters. Charges may apply if cabins are left unkept and garbage is left behind.

We will look after (including but not limited to), bedding, mopping, and over all final wipe.

In the event your rustic cabin is not returned to the same condition found at check-in, your card will be charged at from \$50 to \$300+ depending on the severity, for housekeeping/maintenance to clean/fix.

# **GENERAL CABIN**

## **CABIN -Occupancy**

All cabins comfortably sleep 4 adults; no more than 6 people are allowed per cabin.

Cabin pricing include for double occupancy.

Please inquiry for cabin set up.

## **GENERATORS**

Not allowed.

If you need one for medical/other reasons please inquire.

## **CABIN "TAB"**

You may start a tab in the main lodge for your cabin during your stay.

All tabs should be cleared up in the lodge prior to check out.

If not cleared prior to check out the card on file will be charged.

Parents must provide in person permission to Wendego Lodge for their children to be allowed to charge.

# **GENERAL SITE**

## **QUIET HOURS**

Quiet hours are in effect from 10:00 pm to 9:00 am.

Please allow everyone to enjoy the peace & tranquility of the area, by avoiding excessive noise at any time of the day.

Loud partying & music at high volume or rowdy behavior is not tolerated.

Any offenders, risk being asked to leave, no refund will be granted.

No loud music allowed in the resort at any time. Music is to be kept to a minimum and needs to be turned off by 10:00pm.

## **WASHROOM FACILITIES – Cabin Guests:**

In the summer there is a centrally located wash house (open June to Sep, pending weather).

All year, flush toilets and hot showers are located in the main lodge. Washrooms in main lodge are accessible 24 hours a day.

Do not urinate outside of washrooms or outhouse facilities, while on Wendego Lodge property, any persons urinating outside on lodge property may be asked to leave.

Do not put non-septic friendly items down the toilet.

Toilet paper is the ONLY septic friendly item.

Examples (not limited to) Paper towel, feminine hygiene products and diapers are not septic friendly.

**TOILET PAPER IS THE ONLY THING TO BE USED IN THE TOILET.**

### **SMOKING**

Do not throw smoke butts on the ground.

We do not like to pick them up & they are not good for the wildlife or scenery.

### **PET POLICY**

We have a No Pet Policy.

Exceptions can be made for full site rentals, please inquire if interested.

Please Note: We have 2 dogs on the resort.

### **WATER**

Water is for personal use only.

Please see our boil advisory on drinking water.

Washing cars, boats, RVs or filling RV holding tanks along with large water containers is strictly prohibited.

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Exceptions can be made for full site rentals, please inquire if interested.

Please Note: We have 2 dogs on the resort.

### **FIRE WOOD**

Fire wood is supplied for the cabins and the outdoor pit.

Guests must split and transport to cabin. Axes are not supplied.

Any wood that is in a wood shed or under cover is to only be used in the cabins.

When using the outdoor/community fire pits, use the supplied wood that is stacked outside.

### **SLING SHOTS, FIREARMS, BOW & ARROWS**

The following (including but not limited to), must be pre-arranged at time of booking to be brought and/or used by guests on the property or off property, no exceptions.

If failure to notify Wendego Lodge at time of booking you may be asked to leave and no refund issued.

-Firearms (Including Pellet Guns)

-Sling Shots

-Air Soft

-Bow & Arrow

-Paintball

Certain exception are made if booking for hunting purposes. Please let us know at time of booking.

# **MOTOR VEHICLES**

## **VEHICLES**

One (1) vehicle per cabin, included in cabin pricing.  
Any additional vehicles shall be charged accordingly.  
Extra vehicles and trailers may be parked in designated parking.  
Do not drive on any grass unless instructed to.

## **SPEED LIMIT/DRIVING**

Speed limit: 10km/hr  
Please drive cautiously & slowly!  
Please do not drive any vehicle on the grass, please keep to the road provided.  
Find your cabin and your designated parking and leave your vehicle parked.

## **PARKING**

All vehicles MUST be parked in designated parking areas, not on roadways, not on the septic field, not on grass, and not in treed areas.  
If you are un-sure of where to park, do not guess. Please come and ask.  
If you cannot find parking, please see staff at the lodge and we will gladly assist you.  
All vehicles shall stay off the grass at all times, unless otherwise instructed.

## **ORV's (Off Road Vehicles)**

ORV's (On-Season) not permitted.  
ORV's (Winter)(Snow/Track Machines) are permitted, fees apply. Please inquire for more information.  
All OHV's shall be insured and the sole responsibility of the owner.  
No driving under the influence of drugs or alcohol.

## **Summer Driving**

Driving up the mountain in the summer months is beautiful, starting in the grass lands of Kamloops and ascending to 4600' sub alpine, provides a wide array of scenery.  
We are located on FSR roads and we do recommend vehicle types such as mid-sized SUV's or larger, although we have had an assortment of cars up here we do not recommend it.  
Please travel prepared as condition can change quickly in the summer months.  
Take it slow as the road is not paved and does come with a few pot holes and cross ditches. Enjoy the slow drive and take it all in.  
More information can be found on our site; additionally you can contact the lodge for more information.

### Winter Driving

When winter hits the weather can change really quick up here. We advise all people traveling up here to be familiar with winter driving conditions at high elevations, travel prepared; with a set of tire chains, shovel and any other preparedness gear.

Travelers may need to drive through upwards of 8" of snow.

It is recommended to call the lodge and leave a voice mail with the time you are heading up the mountain at and your intended route, please print directions as you will lose cell reception shortly after leaving Kamloops.

More information may be found on our site; additionally you can contact the lodge for more information.

## FIRE & WILDLIFE

### CAMPFIRE

YOU ARE RESPONSIBLE FOR KEEPING YOUR CAMPFIRE UNDER CONTROL.

***\*\*\*If you light a fire, there is ZERO tolerance for leaving the fire unattended. Stay with it at all times\*\*\****

WENDEGO LODGE is not protected by a Fire Department.

Campfires are NOT permitted at cabins. If you want a campfire, you may use the provided community fire pit.

Campfires are permitted only in the community fire pit.

DO NOT relocate any fire pit.

Fires must be small enough to fit inside the fire pit and no more than 1 foot (12") in height over the top of the rim.

Firewood is available. Guests must split.

Do not put cans, bottles, plastic, food or rocks in fire pit; only wood and nothing else please.

Do not start campfires with gasoline or camping fuel.

Keep flammable materials away from campfires.

NEVER leave your campfire unattended.

Be sure your fire is completely extinguished before leaving the site or turning in.

If a fire ban is in effect – NO wood burning campfires will be permitted. We will post campfire ban notices or you can check with management.

WENDEGO LODGE reserves the right to put a site fire ban on without notice.

Portable propane fire pits are allowed, and may only be used as directed. Please inquire.

### FIRE PREVENTION

Use of fireworks or other explosives are prohibited on resort property, without the explicit permission of Management.

Barbecues are permitted but must not be left unattended.

If you use briquettes, DO NOT put your BBQ on the wood deck.

**Do not throw smoke butts on the ground. ZERO Tolerance.**

### **BEARS & WILDLIFE**

Avoid potential problems with bears (and other wildlife); never feed or approach bears.  
If you see a bear, wolf or cat (Mountain Lion), please notify Management or Staff.

Keep your cabin doors closed; use the garbage containers provided and maintain a clean cabin exterior.  
Do not store food outside. Food MUST be kept in a lockable container or preferably inside.  
If food is accessible wild life will eat it.

### **ENVIRONMENT**

To protect the natural beauty of the area, please do not remove or destroy any plants, fossils or rocks.  
Prevent pollution. Keep garbage, litter and foreign substances out of lakes, streams, and other water  
ways.

## **BOATING & FISHING**

### **BOAT RENTALS**

Boats may ONLY be rented with a Visa or Master Card – NO EXCEPTIONS.  
You must complete a Rental Boat Safety Checklist. The Resort's Rental Agreement form must be signed.  
Safety kits, oars and gas for motor boats are supplied; recommended to bring your own Life Jackets.  
You are responsible for any damage incurred to the rented equipment (boat & motor), and any other  
damage done, with the rented equipment.

### **BOATING CAUTION**

The lake contains rocks just below or at the surface and possibly stumps or snags.  
They may not be easily visible. Boating is hazardous near such objects. Use extreme caution at all times.  
While you are operating the boat you are responsible for the safe operation of that boat and all  
personnel in it. Alcohol and drugs are not to be used or consumed before or while operating any boats  
or motorized equipment.

### **FISHING LICENSES**

If fishing, you must carry a BC Fresh Water Sport Fishing License.  
The Government no longer issues paper licenses that we can sell at the lodge.  
You may buy them on-line at  
<http://www.fishing.gov.bc.ca>  
or select retailers.

## **ADDITIONAL FEES**

### **GENERAL**

Additional Cabin Occupancy: \$15.00/Night/Person

Garbage: \$5.00/Bag

Extra Vehicle: \$15.00/Day

Snow machines (KSA Trails Day Pass): \$25.00/Machine/Day/Cash Only

Cleaning Fee: (Min) \$50.00/Cabin

Off-Season Cabin Warm-Up Package: \$20.00/Cabin. Optional \$5.00 Stoke Up (recommended). Cash Only Offer.

### **DAY USE**

Day Use Vehicle Charge: \$20.00/Day (Based On 3 People, 13+ Years)

Single Person Day Use: 10.00/day

Day Use Small Utility Trailer: \$5.00/Day

Day Use Fishing Boat Launch: \$10.00/Boat

Day Use Dock Fee: \$20.00/Day/Boat

Snow machines (KSA Trails Day Pass): \$25.00/Machine/Day/Cash Only

## **MANAGEMENT RESERVE**

Management reserves the right to refuse service.

Any offence of the above, or other, which disrupts the natural beauty of the landscape, peace, safety or enjoyment of persons at the resort, may result in the offender being asked to leave the resort without refund. Management can also change, add or remove, from the above at any time; without notice.

If you have any questions on any of the information contained herein, or on our website

[www.wendegolodge.ca](http://www.wendegolodge.ca) please feel free to contact us.

Thank you,

WENDEGO LODGE, Management