



*"DISCONNECT TO RECONNECT"*

## **RESORT POLICIES**

Please read this page before making reservations.

We would like everyone to be aware of the rules before they come, as it makes for a more enjoyable experience, when everyone knows what is expected.

### **BOOKING**

#### **RESERVATIONS**

A deposit is required to secure your booking. Long weekend bookings require a three night minimum stay. Deposit payments must be made via emailed invoice, or in person at the lodge.

We require a credit card be saved either at payment of the deposit, or at time of check-in.

#### **DEPOSITS**

Other than long weekends (3 night minimum), all other bookings require a two night minimum stay.

Single/Double Cabin Bookings: Require a deposit of \$65.00 CDN/Night/Cabin.

The deposit shall be subject to a full refund for any reason if canceled 14 days prior to check in date.

Family Plan Bookings: Require a deposit of \$500.00 CDN/Plan/Week.

The deposit shall be subject to a full refund for any reason if canceled 30 days prior to check in date.

Please CONTACT US for more details on the deposit pricing for large group bookings (3+ Rustic Cabins), and to inquire about entire site rental options.

Please Note: We DO NOT accept bookings for Stags, Stagettes, Bachelor or Bachelorette parties. If you disregard our policy and book this type of gathering, you will be asked to leave and no refund will be issued.

### **CHECK-IN - is required**

Please make sure to check in at the lodge, all guests & guest visitors.  
A credit card must be provided at check-in if not done so at time of deposit payment.

Guests are responsible for their visitors and their actions.

CHECK IN time is 3:00 pm

CHECK OUT time is 11:00 am.

Please Note: Please be considerate and observe check out times - we will likely have other Guests arriving and we depend on that timing so we have appropriate time to prepare the unit for arrival of the next guest.

NO SHOW: If you do not check in for your booking you will be charged a no show fee for the remaining amount owing on your reservation. If you are unable to make your reservation please contact us as soon as you know.

Guests are responsible for all visitors they bring or invite to the resort.

## **RUSTIC CABINS**

### **RUSTIC CABIN -Occupancy**

All cabins comfortably sleep 4 adults; no more than 6 people are allowed per cabin.  
Most cabins have two bedrooms; one room with a queen, and one room with two singles (bunk style).  
Plus a futon in the main living area(Not included in all, please inquire).

### **RUSTIC CABIN - Cleanliness/Damage**

Please return your rustic cabin to the clean condition in which you found it, at time of check-in. Please do not move furniture. In the event your rustic cabin is not returned to the same condition found at check-in, your card will be charged at from \$50 to \$300+ depending on the severity, for housekeeping/maintenance to clean/fix . We have a "leave it as you found it" policy, we ask you to leave it as you found it at time of check in. Please tidy up before leaving examples including but not limited to sweeping, dishes and wiping counters. If damages are found to your cabin or its contents, you will be charged for the repairs or replacements required. Charges will apply if cabins are left unkept and garbage left behind. We will look after (including but not limited to), bedding, mopping, and over all final wipe.

### **VEHICLES**

Maximum of ONE vehicle per cabin.

Extra vehicles may be parked in designated parking, if prearranged. Fees shall apply.

Trailers are allowed, fees apply, please inquire.

### **WASHROOM FACILITIES – Rustic Cabin Guests:**

In the summer there is a centrally located wash house (open June to Sep, pending weather). In the winter and summer months, flush toilets and hot showers are located in the main lodge. Washrooms in main lodge are accessible 24 hours a day.

Do **NOT** urinate outside of washrooms or outhouse facilities provided while on Wendego Lodge property.

Please do not put non-septic friendly items down the toilet. Toilet paper is the ONLY septic friendly item. Examples (not limited to) Paper towel, feminine hygiene products and diapers are not septic friendly.

TOILET PAPER IS THE ONLY THING TO BE USED IN THE TOILET.

### **GENERATORS**

Not allowed.

## **CAMPING**

### **CAMPSITES**

Management reserves the right to restrict the number of people, tents or RVs on any given site. Tents must be placed WITHIN the campsite boundaries and NOT on the lawn. Maximum of ONE vehicle per site. Extra vehicles may be parked in designated parking, if prearranged. Fees shall apply.

### **CAMPSITE WASHROOMS**

There is an outhouse nearby that may be used.

The centrally located wash house and the facilities in the lodge are for cabin guests only. Use can be pre-arranged if notice is given at time of campsite reservation, a fee shall apply.

### **CAMPERS / RV'ers**

There are no hook-ups. Liquid and solid WASTE/GREY WATER must be disposed of OFF SITE. Pouring waste water on open ground or in sump holes dug beneath trailers is prohibited.

### **GENERATORS**

Not allowed.

# **GENERAL**

## **WATER**

Water is for personal use only.

Please see our boil advisory for further information.

Washing cars, boats or RVs or filling RV holding tanks or large water containers is strictly prohibited.

## **PET POLICY**

We have a very strict, No Pet Policy.

Please Note: We have 3 dogs on the resort.

## **FIRE WOOD**

Fire wood is supplied. Guests must split and transport to cabin.

Any wood that is in a wood shed or under cover is to only be used in the cabins.

When using the outdoor/community fire pits, please use the supplied wood that is stacked outside.

## **NOISE**

Please allow everyone to enjoy the peace and tranquility of our resort, by avoiding excessive noise at ANY time of the day.

Loud partying, use of stereos at high volume or rowdy behavior is NOT tolerated.

## **CHARGING**

As long as you provide your credit card on file, you may charge to your cabin or campsite during your stay.

Parents must provide in person permission to the front desk agent for their children to be allowed to charge.

## **DAMAGED / REMOVED ITEMS**

Items from the Resort, its cabins, campsites, boats, grounds or other property, found to be damaged by guests or their visitors, will be repaired and/or replaced and charged to the guests credit card of file for the booking.

## **QUIET HOURS**

Quiet hours are in effect from 10:00 pm to 9:00 am.

Any offenders, risk being asked to leave, and no refund will be granted.

No loud music allowed in the resort at any time. Music is to be kept to a minimum and needs to be turned off by 10:00pm.

### **SPEED LIMIT/DRIVING**

Please drive cautiously and SLOWLY!

All vehicles must stay on designated roadways so as not to damage land or vegetation or disturb wildlife.

Please do not drive any vehicle on the grass, please keep to the road provided.

Find your cabin or your campsite and your designated parking and leave your vehicle parked during the entirety of your stay.

### **PARKING**

All vehicles MUST be parked in designated parking areas, not on roadways, not on the septic field, not on grass, and not in treed areas.

If you are un-sure of where to park, do not guess. Please come and ask.

If you cannot find parking, please see staff at the lodge and we will gladly assist you.

All vehicles shall stay off the grass at all times, unless otherwise instructed.

### **ORV's (Off Road Vehicles)**

ORV's (Summer) not permitted.

ORV's (Winter)(Snowmachines) are permitted, fees apply. Please inquire for more information.

All OHV's shall be insured and the sole responsibility of the owner.

Their shall be absolutely no driving under the influence of drugs or alcohol.

Please make sure you abide by the law's and ensure your ORV is registered and insured.

### **SLING SHOTS, FIREARMS (including PELLET GUNS), BOW & ARROWS**

The following (including but not limited to), are absolutely not permitted to be brought and/or used by guests on the property, NO exceptions.

-Firearms (including Pellet Guns)

-Sling Shots

-Air Soft

-Bow & Arrow

-Paintball

If you are planning on bringing any of these items, please let us know at time of booking.

Certain exception are made if booking for hunting purposes. Please let us know at time of booking.

### **SMOKING**

DO NOT throw smoke butts on the ground.

We do not like to pick them up and they are not good for the wildlife and scenery.

### **CAMPFIRE SAFETY**

YOU ARE RESPONSIBLE FOR KEEPING YOUR FIRES UNDER CONTROL.

***\*\*\*If you light a fire, there is ZERO tolerance for leaving the fire unattended. Stay with it at all times\*\*\****

WENDEGO LODGE is not protected by a Fire Department.

Campfires are NOT permitted at cabins. If you want a campfire, you may use one of the two provided locations at the community fire pits.

Campfires are permitted only in the community fire pit.

DO NOT relocate any fire pit.

Fires must be small enough to fit inside the fire pit and no more than 1 foot in height over the top.

Firewood is available. Guests must split.

Do not put cans, bottles, plastic, food or rocks in fire pit; only wood and nothing else please.

Do not start campfires with gasoline or camping fuel. Keep flammable materials away from campfires. NEVER leave your campfire unattended. Be sure your fire is completely extinguished before leaving your site or turning in.

If a fire ban is in effect – NO wood burning campfires will be permitted. We will post campfire ban notices or you can check with the management.

WENDEGO LODGE reserves the right to put a site fire ban on without notice.

Portable propane fire pits are allowed, and may only be use as directed. Please inquire.

### **FIRE PREVENTION**

Use of fireworks or other explosives are prohibited on resort property, without the explicit permission of Management.

Barbecues are permitted but must not be left unattended.

If you use briquettes, DO NOT put your BBQ on the wood deck.

**Do not throw smoke butts on the ground. ZERO Tolerance.**

### **BEARS & WILDLIFE**

AVOID potential problems with bears (and other wildlife); never feed or approach bears.

If you see a bear, wolf or cat (Mountain Lion), please notify Management or Staff.

Keep your cabin doors closed; use the garbage containers provided and maintain a clean cabin exterior.

Do not store food outside. Food MUST be kept in a lockable container or preferably inside.

If food is accessible wild life will eat it.

### **ENVIRONMENT**

To protect the natural beauty of our resort, please do not remove or destroy any plants, fossils or rocks.

Prevent pollution. Keep garbage, litter and foreign substances out of lakes, streams, and other water ways.

## **FISHING LICENSES**

If fishing, you must carry a BC Fresh Water Sport Fishing License.  
The Government no longer issues paper licenses that we can sell at the lodge.

You may buy them on-line at

<http://www.fishing.gov.bc.ca>

or select retailers.

## **BOATING**

### **BOAT RENTALS**

Boats may ONLY be rented with a Visa or Master Card – NO EXCEPTIONS.

You must complete a Rental Boat Safety Checklist. The Resort's Rental Agreement form must be signed.

Safety kits, oars and gas for motor boats are supplied; recommended to bring your own Life Jackets.

You are responsible for any damage incurred to the rented equipment (boat & motor), and any other damage done, with the rented equipment.

### **BOATING CAUTION**

The lake contains rocks just below or at the surface and possibly stumps or snags.  
They may not be easily visible. Boating is hazardous near such objects. Use extreme caution at all times.

While you are operating the boat you are responsible for the safe operation of that boat and all personnel in it. Alcohol and drugs are not to be used or consumed before or while operating any boats or motorized equipment.

## **WINTER**

### **GENERAL (+/- September to April)**

Please pack out what you pack in.

Anyone traveling up here in the winter shall travel prepared and at their own risk.

Please have a good set of tire chains and 4x4.

Wendego Lodge is only accessible via the Criss Creek Road once snow fall starts to hit 2+ feet, please inquire for more information.

## **ADDITIONAL FEES**

### **GENERAL**

Garbage – \$5.00/Bag

Extra Vehicle - \$15.00/Day

Small Utility Trailer – \$10.00/Day

Fishing Boat Launch – \$20.00/Boat (In/Out)

Dock Fee – \$20.00/Day/Boat

Snow machines (KSA Trails Day Pass) – \$25.00/Machine/Day/Cash Only

Cleaning Fee – (Min) \$50.00/Cabin

## **MANAGEMENT RESERVE**

Management reserves the right to refuse service.

Any offence of the above, or other, which disrupts the natural beauty of the landscape, peace, safety or enjoyment of persons at the resort, may result in the offender being asked to leave the resort without refund. Management can also change, add or remove, from the above at any time; without notice.

If you have any questions on any of the information contained herein, or on our website [www.wendegolodge.ca](http://www.wendegolodge.ca) please feel free to contact us.

Thank you,

WENDEGO LODGE, Management